

**Deliverable 150.1.2**  
**Software and Hardware Items Maintained Under Task Order 77Work Order 3A**  
**e-Servicing Operations**

| Vendor                    | Product   | Environment            | Function | Qty | Unit | Maintenance Period |
|---------------------------|---|------------------------|----------|-----|------|--------------------|
| <b>Borland</b>            |   |                        |          |     |      |                    |
|                           | Visibroker JAVA 3.4 Deployment per CPU-NT                               | Production             | EBPP/EC  | 8   | CPU  | 10/1/03 - 09/30/04 |
|                           | Visibroker JAVA 3.4 Developer-NT  | Development            | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
| <b>Edocs</b>              |   |                        |          |     |      |                    |
|                           | eaDirect Software: Server SW, Design module, Application Imp.           | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaDirect Software for NT: eaDirect Server Software                      | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaDirect Software: T/D eaDirect Server SW                               | Development            | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaPay SW for Prod: eaPay Cartridge (ACH)                                | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaPay SW for Staging Use: eaDirect Server SW                            | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaPay SW for NT for T/D Use Cartridges (ACH)                            | Development            | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaPost SW for Production: eaPost Cartridge                              | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaPost SW for Staging Use   | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | eaPost SW for T/D Use: Post Cartridge                                   | Development            | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
| <b>HP</b>                 |   |                        |          |     |      |                    |
|                           | PA8600 CPU 1.5MB cache, 550 MHz   | Development            | eCRM     | 2   | Unit | 10/1/03 - 09/30/04 |
|                           | HP SureStore DLT VS80 Array Module                                      | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | SCSI Cable 2.5m VHDTS68/HDTS68 M/M Multi                                | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | SCSI Terminator LVD/SE HDTS68 multimd                                   | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | HP DLT/IV Data Cartridge, 40/70/80GB                                    | Development            | eCRM     | 2   | Unit | 10/1/03 - 09/30/04 |
|                           | HP SureStore Tape Array 5300  | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | Embedded I/O for HP server rp54X0 system                                | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | HA slider rails field rack kit, L-Class                                 | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | One Port PCI 2x Fibre Channel Adapter                                   | Development            | eCRM     | 2   | Unit | 10/1/03 - 09/30/04 |
|                           | System license for HP 9000 tier 1 SPUs                                  | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | CD-ROM (disk only)  | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | HP server rp5430 Enterprise Solution                                    | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | PCI 10/100Base-T LAN Adptr for rp24X0                                   | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | Processor Support Module for rp54X0                                     | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | DVD ROM Device for HP Svr rp54X0 systems                                | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | 73GB HotPlug Ultra2 SCSI HH disk, rp54X0                                | Development            | eCRM     | 4   | Unit | 10/1/03 - 09/30/04 |
|                           | HP srvr rp5430 & rp5470 memory extender                                 | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
|                           | 1024MB High Density SyncDRAM Mem Module                                 | Development            | eCRM     | 4   | Unit | 10/1/03 - 09/30/04 |
|                           | HotSwap Power Supply, Redundant System                                  | Development            | eCRM     | 1   | Unit | 10/1/03 - 09/30/04 |
| <b>Network Associates</b> |   |                        |          |     |      |                    |
|                           | McAfee E-Business Server 2:1 Upgrade (CN) -- includes 1 year of support | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
|                           | McAfee E-Business Server 2:1 Upgrade (CN) -- includes 1 year of support | Development            | EBPP/EC  | 2   | CPU  | 10/1/03 - 09/30/05 |
| <b>New Atlanta</b>        |   |                        |          |     |      |                    |
|                           | ServletExec V3.1 1-CPU Server   | Production             | EBPP/EC  | 4   | CPU  | 10/1/03 - 09/30/04 |
| <b>Siebel</b>             |   |                        |          |     |      |                    |
|                           | Siebel SmartScript  | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|                           | Siebel CTI  | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |

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|        | Siebel Assignment Manager (Not Used)               | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Calendar                                    | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Service Assistant (Not Used)                | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Contracts 99 (Not Used)                     | Production             | eCRM     | 1   | User | 10/1/03 - 09/30/04 |
|        | Siebel System Software                             | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Workflow                                    | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Service (Base Application)                  | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Encyclopedia (Not Used)                     | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Tools 99                                    | Development            | eCRM     | 8   | User | 10/1/03 - 09/30/04 |
|        | Siebel Anywhere 7                                  | Production             | eCRM     | 100 | User | 10/1/03 - 09/30/04 |
|        | Siebel eMail Agent 99 (Not Used)                   | Production             | eCRM     | 30  | User | 10/1/03 - 09/30/04 |
|        | Siebel Reports                                     | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | upgrade: service to e-finance service              | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Needs Analysis/Applications 2000 (Not Used) | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        | Siebel Mortgage 2000 (Not Used)                    | Development/Production | eCRM     | 500 | User | 10/1/03 - 09/30/04 |
|        |  |                        |          |     |      |                    |